

REPAIR AUTHORIZATION FORM (RAF)

Company Name:	<input type="text"/>	Repair Authorization No:	<input type="text"/>
Name of Applicant:	<input type="text"/>	Date:	<input type="text"/>
Telephone No.:	<input type="text"/>	Purchase Order No.:	<input type="text"/>
Facsimile No.:	<input type="text"/>	Warranty Expiry Date:	<input type="text"/>
Email:	<input type="text"/>	Project Reference:	<input type="text"/>
Correspondence Address:	<input type="text"/>	Delivery Address:	<input type="text"/>

Type of Claim: Warranty Repair

Type of Product:

Model No	Serial No & Quantity (If any)	Details of the defect or problem

Submission By Applicant

Signature :

Name of Applicant:

Designation:

Date:

Delivery Order For Repaired Goods As Above & Received By

Signature :

Name of Recipient:

Designation:

Date:

Received & Repaired by Service Department (For Internal Use Only)

Name of Personnel: Date:

Type of Claim Under Warranty Warranty Void

Quotation Ref. No.: Purchase Order No.:

Remarks:

Complete this RA form and send via email at rma@centrixsecurity.com or fax it to us at +603 - 7983 9330. Ship the product to us with the RA number clearly marked on the outside of the box and enclose a copy of the RAF. Please use only authentic RA requisition forms available from the service section of the CENTRIX™ website or by our support personnel.

UNITS WITHOUT REPAIR AUTHORIZATION NUMBERS WILL BE RETURNED UNREPAIRED

Personal Data Protection Notice

Please be aware that the Personal Data Protection Act 2010 (PDPA 2010/Act) provides you certain rights on our use of your personal data. Protecting your data is important to Centrix Security and with this Act, we have taken steps to be fully compliant. Why, what and how we collect and use your information and a list of your rights under the Act are explained in our Privacy Statement (www.centrixsecurity.com/company/privacy/). As a current Centrix Security customer, we have registered your consent for the use of your personal data to under our terms and conditions. If you have any queries or concerns, please contact us at +603 7982 9809.

I hereby agree to Centrix Security Sdn Bhd processing my personal data for the above and contacting me in accordance with its Personal Data Protection Notice.